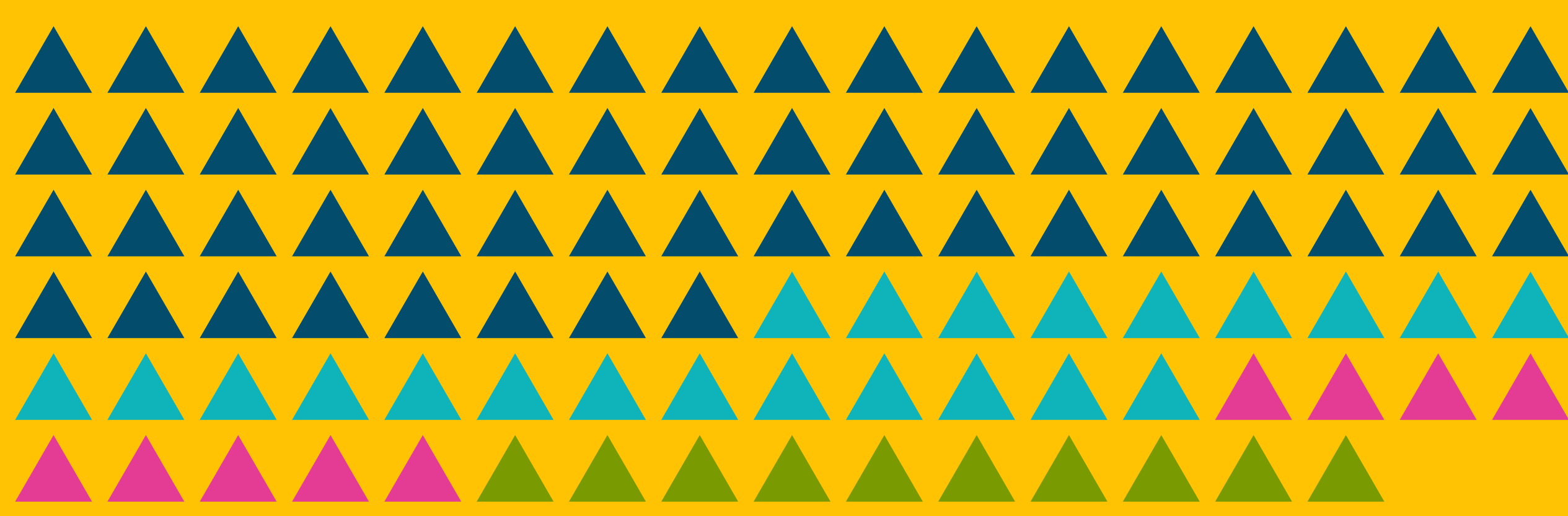


WE ASKED PEOPLE WHO ARE SEEKING ASYLUM, REFUGEES AND HOMELESS PEOPLE:



WERE YOU ASKED TO SHOW ID WHEN YOU REGISTERED WITH A GP?



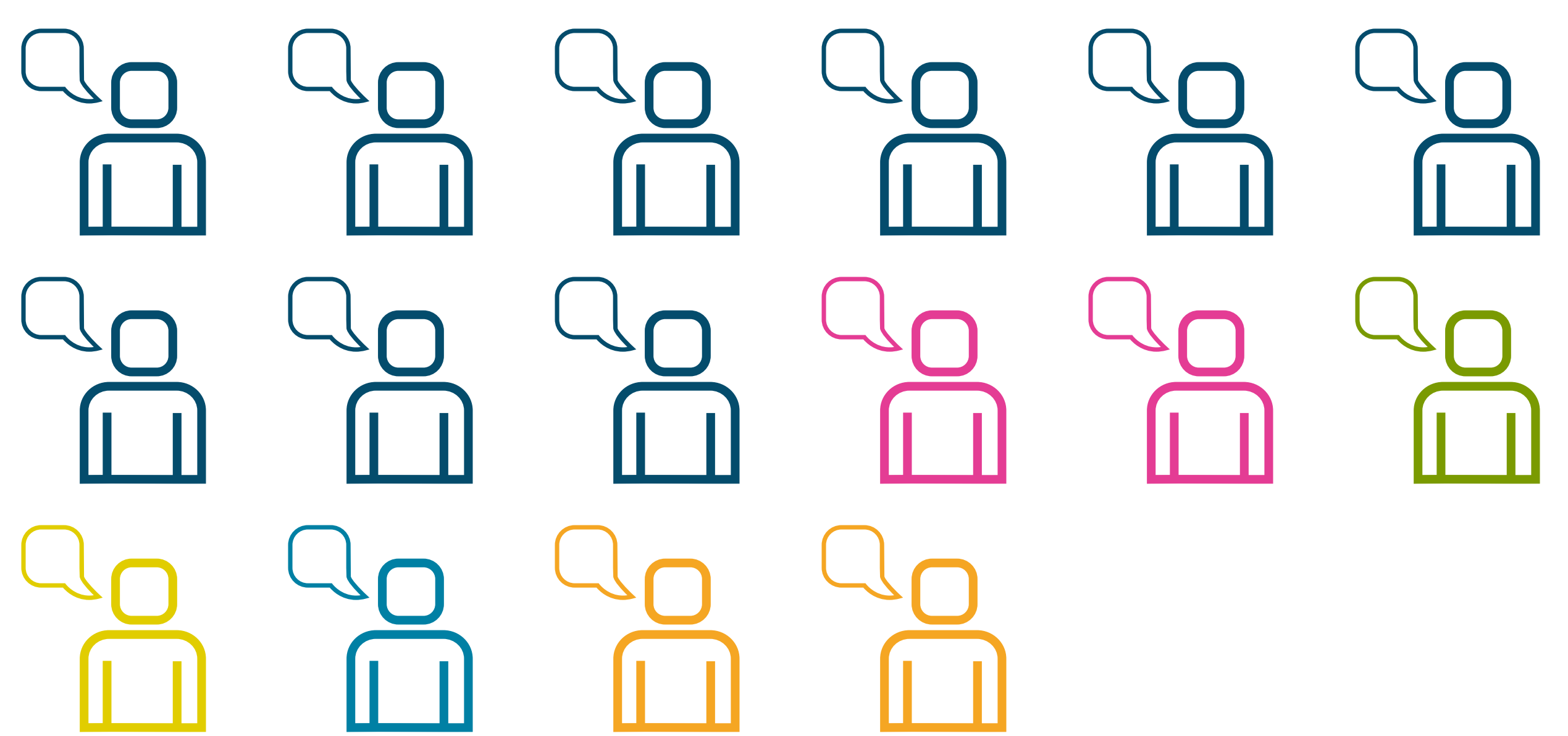
■ Yes (59%) ■ No (22%) ■ Not Sure (9%) ■ Didn't answer (10%)

2 of those who were unable to produce ID were refused registration. 12 said it made the registration process difficult.

GP practices CAN ask for proof of address and identity when you register with them, but they CANNOT refuse registration if you cannot provide them.

16 PEOPLE SAID THEY NEEDED LANGUAGE SUPPORT. THIS IS WHO HELPED THEM

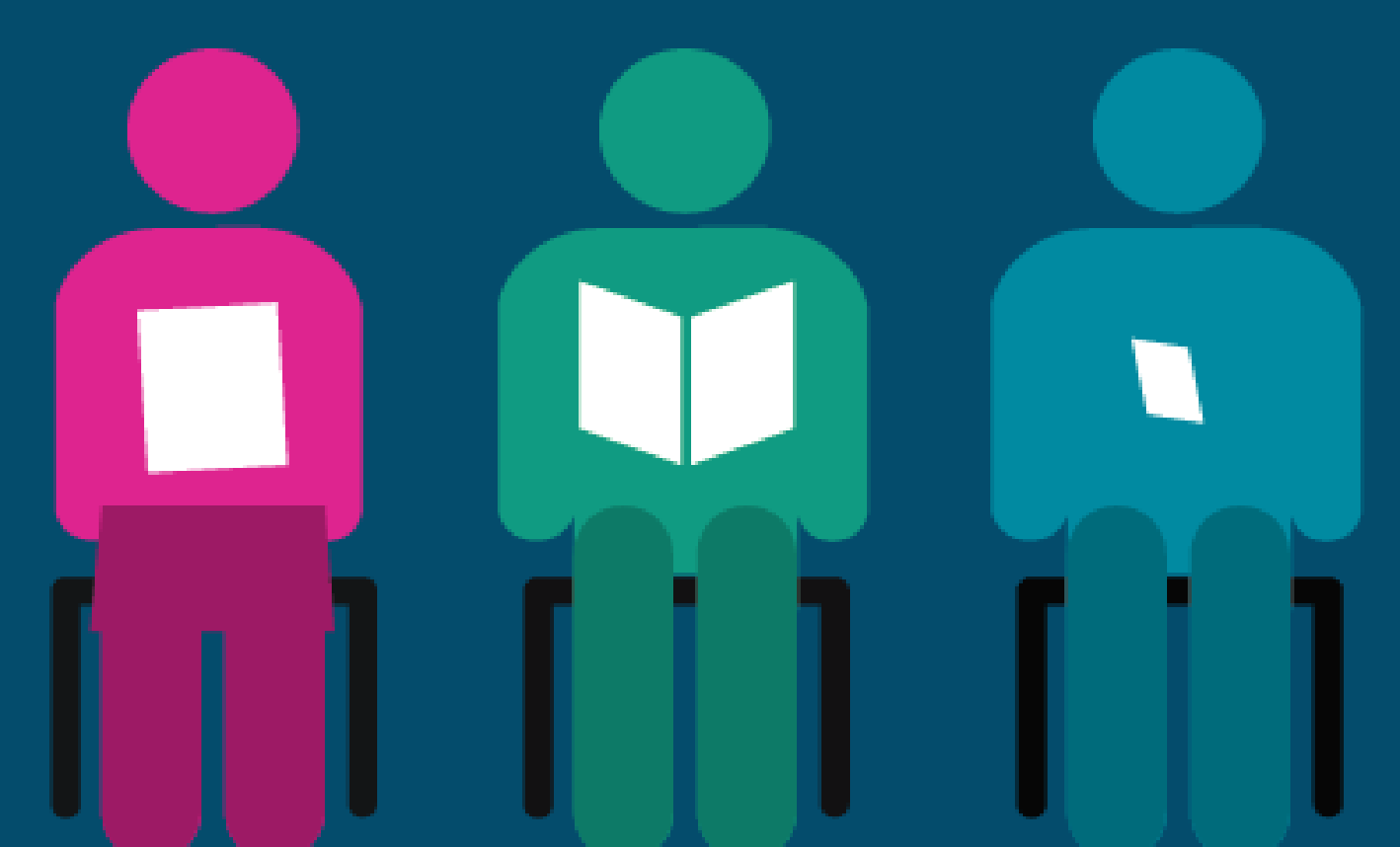
Ask your GP practice if they can provide you with an interpreter or telephone translation support. Many do this, although it doesn't have to be provided by law.



Friend Interpreter provided by GP Language Line by GP
Family Support Worker Didn't say

When registering with a GP, remember...

- ✗ You do not need a fixed address
- ✗ You do not need to provide identification
- ✓ You can ask for translation support
- ✓ GP surgeries can only refuse to register you if they are already full, or if you live outside the practice area, and they must explain this in writing.



If you have any issues with registering or accessing a GP practice in Leeds, contact:

healthwatch

Leeds

www.healthwatchleeds.co.uk

0113 898 0035